

# Katie Richard

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https://katierichard.art

Available upon request

## Education

#### Savannah College of Art & Design (SCAD) Savannah, GA

Bachelor of Fine Arts – 3D Animation Concentration in 3D Technical Animation Minor in Drawing

Sept 2019–June 2023

### Skills & Attributes

#### Software Skills: General

Microsoft Word, Excel, PowerPoint, Outlook, Microsoft Teams, OneDrive, Zoom, Google Drive, Gmail

#### Software Skills: Art-Specific

Adobe Photoshop, Adobe Illustrator, Adobe After Effects, Substance Painter, Zbrush, Houdini, Unreal Engine 5, Autodesk Maya

#### Technical Skills: General

Customer Service, Multi-line Phone Management, Typing Speed 65 wpm, Document Management, Familiar with Printer/Fax Machines

#### Technical Skills: Art-Specific

Digital & Traditional Illustration, Graphic Design, 3D Modeling, 3D Texturing, 3D Lighting, 3D Rendering, 3D Visual Effects Simulations (Cloth, Hair, Fluid)

#### Interpersonal Skills

Creativity, Adaptability, Communication, Patience, Empathy, Time Management, Attention to Detail, Collaboration, Organization, Eager to Learn & Improve

### Experience

### Receptionist at Copper Ridge Nursing

Home Sykesville, MD June 2024—Present -Oversaw and maintained a clean.

pleasant atmosphere in the lobby as the first impression of the building

-Acted as the "front line" of customer service for the facility, providing available information with a patient, empathetic ear for residents, visitors, and staff

-Greeted and directed visitors, answered & transferred phone calls, and relayed information to the requested recipients via email/handwritten messages

-Handled, documented, and filed sensitive personal information regarding residents and their care (under HIPAA)

-Reference (410) 596-0635 Tonya Mizzell Lead Receptionist, Instructor

#### Jr. Supervisor of Payoff Department Advantage Title, LLC Eldersburg, MD Seasonally June 2016–January 2021

-Daily communication via phone, email, and fax to various Home Mortgage companies and national banks

-Verified sensitive information and obtained confidential documents relating to client's mortgage payoffs and refinances

-Sorted, documented, and filed paperwork physically and electronically